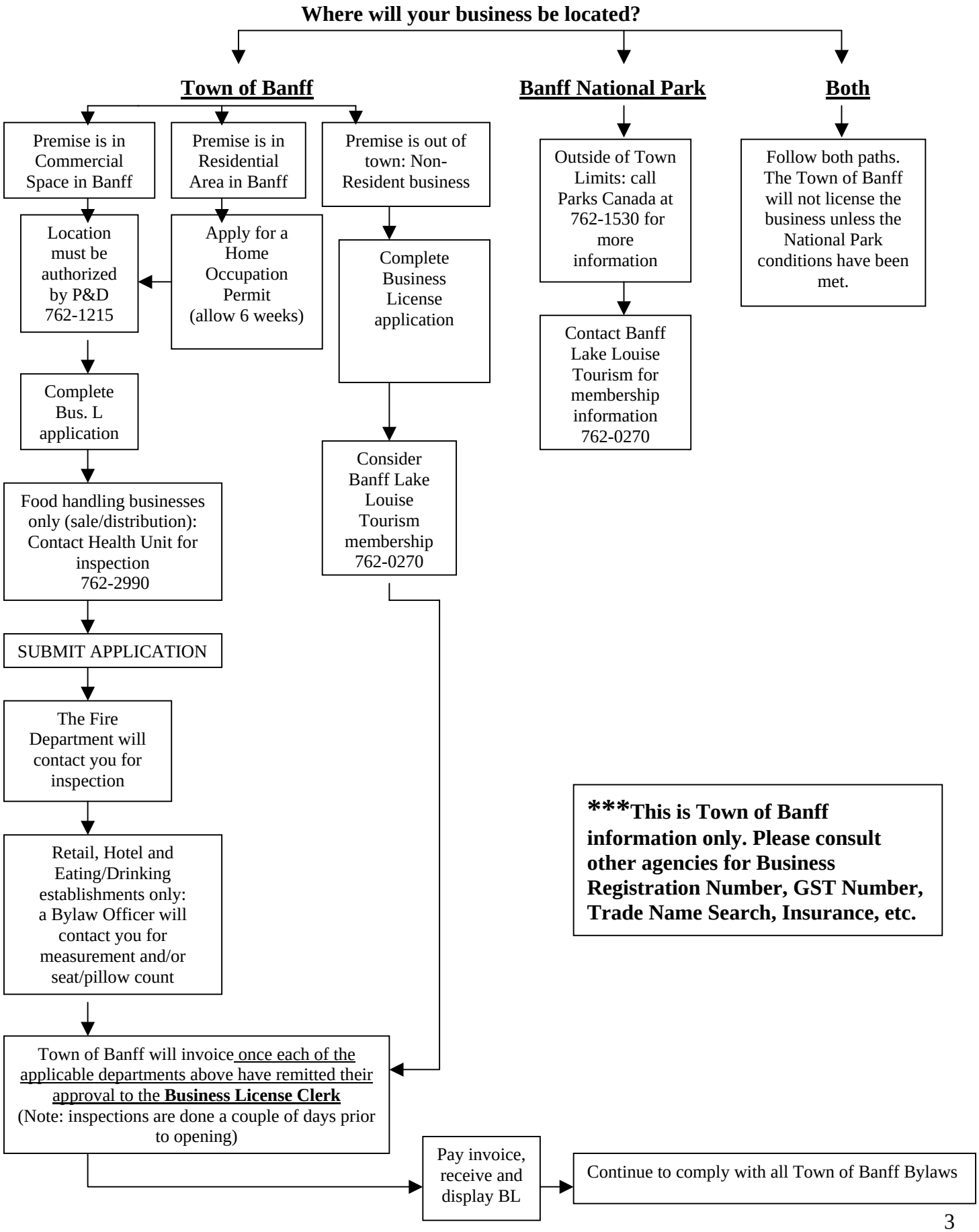BUSINESS LICENSE PROCESS