

EMERGENCY AND PROTECTIVE SERVICES

Alberta Health Services - Banff Mental Health

Box 1266, 303 Lynx St. Banff, Alberta T1L 1B3

Tel: 403-762-4451, Fax: 403-762-5570

Website: amhb.ab.ca

Offers free, confidential therapy to people of all ages experiencing personal or family difficulties in daily living. Regular hours 8:30- 4:30 Monday to Friday. Urgent Care Mental Health walk-in basis available at Mineral Springs Hospital Emergency Dept. 7 days/week. Services are provided free of charge.

Alberta Health Services – Canmore Mental Health

302 – 800 Railway Avenue, Canmore, AB T1W 1P1

Tel: 403-678-4696, Fax: 403-678-1 951

Help Line: 1-877-303-2642 (24 hours)

Alberta Health Services – Canmore Mental Health provides a range of community based mental health services, including assessment, treatment, referral and consultation for individuals and families of all ages who are experiencing a range of mental health problems. Urgent walk in counseling is also offered after hours at Canmore Hospital. Services are provided free of charge.

Banff Fire – EMS

911 EMERGENCY ONLY

Tel: 403-762-1250 Non-emergency

Provides emergency fire services to Banff and area.

Banff Mineral Springs Hospital

Box 1050, 305 Lynx Street, Banff, AB T1L 1H7

Tel: 403-762-2222 Fax: 403-762-4193

Provides emergency ambulance services to Banff and area. Partnering with the Alberta Health Services, the Banff Mineral Springs Hospital provides a high standard of emergency, surgical and primary health care to our local and visitor community in a professional and caring environment.

Volunteer opportunities: Visiting, sing-a-long, crafts, baking, gardening, church services, outings and special events.

Bar Watch Society

Tel: 403-760-5300 Joe Gregory

Bar Watch oversees a program with the bars, taxis, hotels & RCMP providing 'eyes on the street', connected by 22 radios, making a safer place for residents & visitors

Bighorn Emergency Services – Exshaw Box 127

Exshaw, AB T0L 2C0

911 (EMERGENCY ONLY),

Tel: 403-673-3535 (non-emergency)

Bow Valley Victim Services Association

Box 959 Banff, AB T1K 1K1

Tel: 403-760-0197 Fax: 403.678.6803

Website: www.bowvalleyvictimservices.org

The BVVSA promotes and advocates the rights and entitlements of victims of crime and trauma in the Bow Valley through information, support, referral, assistance, community liaison and education. Working from the Canmore, Banff, Lake Louise, and Kananaskis RCMP detachments, and through

the utilization of volunteers and paid staff, BVVSA services include: 24 hour crisis intervention, trauma education, assistance with Victim Impact Statements, claims for restitution, court preparation and accompaniment, information on the Criminal Justice System, information on financial benefits for victims, crime prevention awareness, and the facilitation of Critical Incident Stress Debriefings

Canadian Red Cross Society

1305 – 11 Ave SW, Calgary, AB T3C 3P6

Tel: 403 541-6100, 1-888-800-6493 Emergency After Hours
403 541-4445 Medical Equipment Loan Service,
1-888-307-7997 First Aid Training & Water Safety Call Centre

Fax: 403 541-6129

Website: www.redcross.ca/southernalberta

The Canadian Red Cross is a voluntary, non-profit organization whose mission is to improve the lives of vulnerable people by mobilizing the power of humanity. Services include: assistance with short term emergency shelter, food and clothing for victims of crisis; training in disaster preparedness and response; medical equipment loans for people recovering from injury, illness, or surgery; violence, bullying and abuse prevention education for youth and for adults who work with youth; first aid, injury prevention and water safety training; tracing of immediate family members separated due to armed conflict or disaster. Hours: 8:30 am – 4:30 pm, Monday – Friday.

Number of Volunteers each year: 400 across Southern Alberta

Number of Volunteer work hours: Tens of thousands!

Canmore Fire – EMS

1021 Railway Avenue, Canmore, AB T1W 1P3

Tel: 911 EMERGENCY ONLY,
403-678-6199 Non Emergency

Fax: 403-678-6345

Canmore Fire – EMS provides emergency fire and ambulance services to Canmore and area.

Canmore General Hospital – Alberta Health Services

1100 Hospital Place, Canmore, AB T1W 1N2

Tel: 403-678-5536, Fax: 403-678-9874

The Canmore General Hospital provides the following services and care: emergency, acute, obstetrical, laboratory and diagnostic imaging, long-term care, rehabilitation, clinical nutrition, diabetic treatment, and specialty clinics.

Calgary & Area Child and Family Services

Canmore -301 -800 Railway Avenue, Canmore, AB T1W 1P1

Tel: 403-609-6414

To report a concern about a child or obtain program information, call the Social Services Response Team at 310-0000 followed by 403-297-2995 (24 hours/7 days a week). This office delivers and provides information on a range of provincial Children's Services such as child protection services, the Family Support for Children with Disabilities Program, and Child Care Subsidy.

Environment Canada 24-Hour Weather Information Service

Tel : 403-762-2088 / 403-762-3091 English, 403-762-9319 en Francais

Website: www.weather.ec.gc.ca

Free access to Environment Canada forecasts, weather warnings, advisories or watches and current conditions.

Men's Line

Tel: 403-266-4357

The Men's Line provides support, information and referrals for men who may be in any stressful situation, personal or domestic. The Line is available 24 hours per day and 7 days per week.

Royal Canadian Mounted Police (RCMP) - Banff Detachment Box 959,

335 Lynx St, Banff, AB T1L 1K3

911 EMERGENCY ONLY

Tel: 403-762-2228 Administration

Royal Canadian Mounted Police (RCMP) – Canmore Detachment

101 Elk Run Boulevard, Canmore, AB T1W 1L1

EMERGENCY – 24 Hour 911

Tel: 403-678-5516 complaints, 403-678-5519 Administration

The RCMP provides police services to Canmore and surrounding area. The RCMP also provides consultation and liaison with the Canmore and Exshaw schools on topics such as drug awareness, conflict resolution, and crime prevention.