

BANFF ACTION GROUP MINUTES - JAN 31, 2008

Angela Smith AIDS Bow Valley	Glenn Walterberg CHR	Peter Quinn BV Victim Services
Bev Turner AEII	Ian Wilson YWCA	Rebecca Withers Mental Health
Brenda Birch Health Unit	Karen Suchowersky Volunteer Centre	Ruth Pryor Town of Banff FCSS
Brenda O'Brien ParentLink	Leann Daigle Job Resource Centre	Sandra Schwanke CHR
Carol Morrison CHR	Lisa Cohen-Wallis Mental Health	Shawn Carr Town of Banff FCSS
Cythnia Kipp AADAC	Lynne Hancock Health Council	Shelley Gregorash Childcare Agency
Ella Jean Schatzmann CHR	Marion Barker Schizophrenia Support	Susan Elson DCCS
Erin Jones Woods Homes	Nicola Fortin Mental Health	Tanya Rossetti Woods

1. SAFETY TRAINING

At the last BAG meeting the need for safety training was discussed. Info was presented on 2 options.

1. Safe and Sound (Calgary)

Course: Safely managing the difficult client 6hrs

Cost: \$2800 + mileage

Size: Maximum 30

Dates: Feb/Mar, Mon or Fri

- o Recognize signs
- o Conflict management
- o Reactions to certain situations
- o Keeping you & others safe
- o Managing difficult client/customers
- o Self defense and verbal de-escalation
- o Facilitator and 1 RCMP
- o Checked References

2. Crisis Prevention Institute CPI (Wisconsin USA)

Course: 1 day seminar

Size: Maximum 40

Cost: \$6699 + flight +accom

Dates: Mar 08

Course: Instructor Certificate Program 4 days

Cost: \$1389,

Dates: Edmonton March or Calgary June

Commit to deliver 2 courses/year

- I.D. behaviors leading to crisis & responses
- Verbal & non-verbal techniques to diffuse
- CPI's principles of personal safety

Discussion:

- Liked using a local Calgary company
- Liked the sustainability of training someone in Banff to deliver the course
- Benefits to both bringing an outsider in and to have someone from Banff deliver trainings
- Potential to include staff from service sector and businesses
- Enough interest to book
- Someone in Banff has done CPI instruction before and may be interested to do again

It was decided to:

- Book the Safe & Sound course for end of March
- Apply for funding from BCCEC, small charge to participants, make free for volunteers
- Check in with CPI instructor interest
- See what Safe & Sound is like, if CPI Instructor interested training isn't available until later so could look into later

2. CONSENT FORM

The idea behind the form arose from the issue of some well-known clients who rotate around agencies & wanting to work together on a plan to provide efficient support. Based on feedback at the last meeting a simpler form was presented. Draft copy attached to the email of these minutes.

- Any changes to Ruth by Feb 15. Final to be emailed out then.

3. FOREIGN WORKER SUPPORTS UPDATE

Larger hotels in town are bringing foreign workers in. Banff Springs 100+, Rimrock etc. Typically from Mexico, Indonesia & Phillipines. No families.

Informal supports have been happening e.g. CIBC helping transfer funds home & also then helping fill in other government forms

Needs could be employment standards info, legal info, tenant/ landlord info, newcomer/ transitioning, translation. connection to community services, referral, English courses etc.

Town of Banff FCSS have included this as an item to explore in their 2008 strategic plan.

- Ian Wilson, Ruth Pryor & Brenda Birch to research needs/ recommendations

4. INFO TO SHARE

- **Bow Valley Interagency** Tues Feb 19 at 3 p.m. at Banff Town Hall.
- **Banff Rotary Community Hub** Free space for non-profits at 302 Buffalo St. New office location for AIDS Bow Valley, BanffLIFE, Banff Volunteer Centre & MPHIA. More info on bookings, user policy etc at 762-1251 and community.services@banff.ca
- **BRRR (Banff Residents Responding Responsibly) & Town of Banff FCSS** \$65,000 from AB Municipal Affairs and Housing for a 2 year pilot to support vulnerable adults in Banff (homeless, hard to house, at risk) Part time Adult Support Worker to be hired
- **AIDS Bow Valley** injection drug use needs assessment in Banff to determine if need for needle exchange and types of education for staff. Also 2 peer health educators starting recruitment for soon & summer accommodation needed.
- **Direct Rent Supplement Program** - up to \$400/month. Accessed in Canmore or will come to Banff. Has strict criteria. Speak to Margaret Hall at BV Regional Housing or Rebecca Whithers, Mental Health.
- **Mental Health** – working with emerg in hospital on a resource card for patient ID'd in assessment
 - o New Geriatric outreach Sandra Schwmenki
 - o Nikki Fortin back from maternity leave. New focus. 2 days Outreach pre/post natal women and families high risk for assessment/referral/in home therapy. Other time Child and Family Therapy (Carrie Harbin Mat cover) Referrals 678-4696 thro main office (ideally client to call).
- **Banff YWCA** hosting FREE Understanding Privacy Legislation workshop May 6, 9-4pm
 - o Girls Circle facilitator training for W. Canada. See attachments to the email.
 - o mens and womens group start end of March.
 - o Erin McArthur new Housing Manager provides support to tenants staying at YWCA.
- **Bow Valley Family Child Care Agency/ Devar Childcare Society** accessing subsidy option. Support/referral/ equipment etc. 2 dayhomes in Banff. Partnering with Parentlink see below.
 - o Council has given their approval for the operation of childcare facilities as home occupations in private homes. Operators who register with the Bow Valley Day Home Agency will be excused from paying the development permit application fee and the annual renewal fee. Council is also considering exempting these operators from paying a business license fee. Because this change represents an amendment to our Land Use Bylaw, federal approval is required before it can come into effect. This normally takes about 30 days. In the meantime, if you have any questions, contact the planning & development department at 762.1215.
- **Woods Homes** have room for referrals
- **BanffLIFE** new staff Christine LaRocque. New location 302 Buffalo St. Continue with programs they do best Pasta, Mountain Adventure Program & Living Room.

- **Health Unit** Mumps program on hold.
 - Menopause classes now and fall – well attended.
 - Mar/Apr Baby and You class + Lake Louise too
 - Are you there yet? Theatre/ play with the schools with FSLW
 - Party Program in May & new After the Party for older grades as a refresher
- **Health Council** – Dr. Page expanding support with \$ from Primary Care Network. Living Room ideas have folded.
- **Parentlink** Banff Workshops Terrific Toddlers is full.
 - Sensory learning program for 2 year olds Feb 1st once per week
 - No facilitator for Saturdays at the moment. Anyone interest contact Brenda
 - Are we there yet-traveling with kids
 - Ages & Stages developmental screening with Davar once a month. Can pick-up questions before.
 - PPP Positive Parenting Program 1st Monday of the month 1-3 p.m. starting Feb.
 - Province has increased base funding to full centre amount and also \$140,000 special project money for 2008/9. Any ideas to Brenda O-Brien 678-1500.
- **AADAC** Cynthia half time now that Rebecca Harckham is back. Doing a lot of school prevention.
- **Schizophrenia Support Group** Clubhouse thankful for grants from Banff Community Foundation & Town of Banff FCSS, to Hub for room use, & Nancy Lewis & Jan Sommer organizing funds for transport. Members need screening contact Rebecca or Jan.
 - Mental Health nominated Marion & George for the CHR Caring For Community Award. Over 1000 nominated & they won. Congratulations & thanks.
- **Banff Volunteer Centre** website want to highlight volunteer stories & recognize successful programs, businesses etc. Any ideas to Karen 762-4466
 - **Vitalize conference** June 12-14 in Edmonton www.vitalizeconference.ca possible carpool.
- **Foodbank** numbers have been low, nowhere near close to Santa's Anon hamper #'s . Don't know if its location, stigma, weather?
- **Job Resource Centre** 65 walk-ins/day, 90 jobs on job boards.
 - New Hiring Fair in May @YWCA invites to 20 employees
- **Town of Banff FCSS**
 - Report to Council on progress with 30 recommendations from Banff Community Social Assessment. Majority of recommendations are complete or being worked on.
 - 2008 FCSS Strategic Plan available soon.
 - Affordability Guide printed end of Feb.

5. 2008 BAG DATES

- Wednesday April 30th 2-4p.m. at the Banff Rotary Community Hub
- Wednesday Oct 29th 12-2 p.m. lunch meeting

The Banff Action Group meets four times a year to proactively look at opportunities, issues, gaps and partnerships in Banff. This group is facilitated by Banff FCSS.

To become part of the Banff Action Group, or to be added to the email distribution list, contact Ruth Pryor, FCSS Community Development Coordinator at community.services@banff.ca.