

BANFF ACTION GROUP MINUTES February 24, 2010

1. BAG Evaluation

- Only 12 respondents, disappointing as 60 on the email list
- Between 75-100% are happy with the various elements of the current format of the meeting – agenda/ facilitation/ info sharing/ discussion/ lunch/ warm-up
- Majority wanted the same meeting time/ frequency/ length
- 91% said as a result of being involved with BAG they'd improved awareness of community resources & services and developed more constructive relationships with staff or volunteers.
- Meeting BAG's purposes - 73% felt BAG addressed issues/action/advocacy, 73% felt it identified gaps/need, and 91% social connection/ motivation.
- 100% said all the purposes of BAG was still relevant
- Most useful about BAG – deals with Banff issues, info sharing & problem solving, agencies working together, info on trends
- Least useful about BAG – nothing, a lot of feedback on info sharing/ roundtable part takes too much time
- Decisions based on evaluation:
 - Merge Bow Valley Interagency & BAG email lists so that all BAG members receive the Friday weekly eletter with agency updates, resources, community info etc. This reduces the time for info sharing at meetings.
 - Continue same day & time & 3 meetings Feb, June & Oct scheduled to balance with interagency meetings. Dates for 2010 Wed June 30 & Wed Oct 20 both 12-2pm at the Fire Hall.
 - Set agenda items annually would include sharing agency work plans to look at gaps & opportunities & sharing agency statistics/evaluations etc to interpret trends. Room on agenda for emerging issues.

2. Sharing agency workplans

Everyone listed what programs & services they provided & were planning onto sticky notes. These were put into categories. Groups circulated to look at

- Gaps
- Ideas
- Overlaps
- Partnerships
- Opportunities

The information is collated below. This is a draft layout and is a working document that will probably keep changing & updating. Ideas on format welcome!

NEXT STEPS:

- Agency's information not included - please email me your programs in each categories area
- More work needs to be done looked at the areas above – gaps etc. Send new info on these to me.
- Gaps – discussion about how can these be worked on

3. Next meeting

Wed June 30th 12-2pm at the Banff Fire Hall

BANFF ACTION GROUP – OVERVIEW OF AGENCY PROGRAMS

ABV AIDS Bow Valley	BLLHMA Banff Lake Louise Hotel Motel Association	JRC Job Resource Centre
AHS–BPH Alberta Health Services Banff Public Health	BVC Banff Volunteer Centre	RMUC Rundle Memorial United Church
AHS-BVAS Bow Valley Addiction Services	BVCo Bow Valley College	SSA Schizophrenia Support Association
AHS-BVMH Bow Valley Mental Health	BVLC Bow Valley Learning Council	VTF Victory Thrift Foundation
AHS-CC Community Care	BVUSA Bow Valley Victim Services Association	YWCA – Banff Young Women’s Christian Association
AHS-EH Environmental Health	FCSS Town of Banff Family & Community Support Services	
BFB Banff Food Bank		
BLIFE Town of Banff FCSS BanffLIFE	H2HC Homeless to Housing Coalition	

AFFORDABILITY:	HOUSING:	TRANSPORTATION:
<p>General - affordability guide, info & referral by most agencies & churches, H2HC contingency fund</p> <p>Housing – YWCA affordable housing, BRRR fund for short term housing</p> <p>Transport - FCSS community bus, low income transit pass,</p> <p>Clothing & goods - VTF Back to School Backpack program, Dress for Success, Operation Jacket Frost, client referral, RMUC Ark Thrift store & donations programs</p> <p>Activities – Kidsport, AISH swim pass, Everybody Gets to Play, Everybody Gets to Ski,</p> <p>Food – foodbank to clients & programs, Santa’s Anonymous, BLIFE pasta night, H2HC soup & bread, FCSS community greenhouse,</p>	<p>YWCA emergency shelter for women & kids, affordable housing & landlord tenant info</p> <p>H2HC client outreach & advocacy, prevention, info & referral, BRRR fund short term housing</p> <p>FCSS info & referral, outreach & H2HC facilitation</p> <p>Churches client referral & support</p> <p>BVI subgroup on housing solutions to social & rental housing</p> <p>AHS-EH Housing issues & complaints</p>	<p>Seniors:</p> <p>FCSS shopping bus, taxi pass, volunteer driver program, Driving Angels program</p> <p>Low income:</p> <p>FCSS Low Income Transit Pass, Banff/ Canmore community bus, taxi pass for AISH & low income, BFB taxi vouchers for physically unable clients, BLIFE Calgary trips</p> <p>Victim support:</p> <p>BVUSA client to shelter, court</p> <p>BVI sub group exploring subsidy program for private companies to transport Banff/ Canmore</p>
<p>Gaps: subsidized housing, affordable new clothing general & specialized,</p> <p>Issues: need to reside criteria, higher cost of groceries in Banff than Canmore, CNIT & LICO levels too low working poor</p> <p>Overlap: Food bank & Santa’s Anon both provide food hampers, community think same organization</p>	<p>Gaps: long term affordable housing/ shelter for hard to house/ supportive housing/ emergency housing for at risk & those on no-stay lists</p> <p>Issues: CNIT & LICO levels too low many can’t qualify for subsidies not ‘poor enough’</p>	

INFO & REFERRAL (have 24 hr/ eve section?)	COUNSELLING/ MEDIATION	HEALTH PROMOTION/ PREVENTION/ SERVICES
<p>AHS-BVAS refrral to detox & addiction inpatient facilities, addictions lending library & resources for professionals & public</p> <p>ABV sexual health/ HIV/AIDS education & prevention</p> <p>AHS-BPH & community care referrals re. Health issues</p> <p>BVVSA referral/ advocate to other agencies mental health, social services etc., 24 hour crisis intervention, education & personal safety (move to ed?), for court services</p> <p>BFB info & referral to clients who id other needs housing, employment, financial</p> <p>BVCo info referral assistance for clients with computer training, university/college/ programs in Ab/Canada, conference May 2010 present results of needs survey</p> <p>YWCA basic needs advocacy/ referral, income support forms & referral, affordable housing, landlord tenant info, local lowdown guide for newcomers</p> <p>BVC volunteer referrals to orgs needing assistance & one stop shop for volunteers looking for positions</p> <p>FCSS community resource directory, weekly eletter, BAG & BVI info & referrals on anything & everything</p>	<p>AHS-BVAS Youth, adult & family outpatient addiction assessment & treatment (Canmore, Banff & LL)</p> <p>AHS–MH individual counselling all ages, mental health social worker, in patient</p> <p>AHS-MH counselling psychiatric consult/ care</p> <p>AHS-MH forensic psychologist (mandated or non-mandated)</p> <p>AHS-MH counselling families pre & post natal outreach therapy</p> <p>YWCA counselling individuals abuse/ violence/ relationships</p> <p>AHS-PHU sexual health counselling, birth control, STI info/ ed</p> <p>AHS-PHU education re. Health issues</p> <p>Multi agency BV Clinical Consultation Group complex cases</p> <p>FCSS Individual & family counselling support, primary focus school aged kids, divorce & separation</p> <p>AHS–MH counselling urgent care mental health at hospital 2-10pm</p> <p>AHS-MH info & referral hospital mental health social worker inpatient</p> <p>St Georges counselling & mediation</p> <p>BVVSA trauma debriefings</p> <p>YWCA counselling couples</p> <p>BVVSA advocacy & court support</p> <p>AHS-MH counselling Clubhouse for chronically mentally ill, socializing & life skills</p> <p>SSA-BV info, support, activities for individuals with schizophrenia related illnesses & families & care givers</p>	<p>AHS-EH food facility complaints, drinking water quality issues, education food safety & sanitation, rental housing & environmental concerns</p> <p>AHS-BPH community nutrition education classes & dietician, injury prevention PARTY program, CALM etc, international travel clinic, community health menopause, talking to your kids about sexual health etc</p> <p>AHS-MH prevention & education, pre/post natal education</p> <p>BVFCCA kids developmental screening</p> <p>SSA – mental health info</p> <p>YWCA – women’s & men’s relationship skills groups, lady beware self defence, Health promotion - international women’s day, week without violence, white ribbon, red rose, relationship violence education</p> <p>Multi agency –Workplace Wellness</p> <p>Workshops educate staff/ supervisors in community support resources & skills</p> <p>Food – Santa’s Anon, Food Bank, YWCA etc.</p>
<p>GAP info afters hours (brochure already) wider distribution</p> <p>OVERLAP many do info & referral is that OK? is there a need for central place/phone/web? Or “dignity of choice” people go to org most comfortable with “any door is the right door”, some phone line experience difficult to operate all hours & consistent up to date info.</p> <p>OPPORTUNITIES Local lowdown fund need, good resource</p> <p>IDEAS like & use YWCA rip sheet with referral phone #s for mental health, addiction etc</p>	<p>GAPS Video game addiction, Sex addiction, Compulsive shopping & internet addiction</p> <p>Domestic abuse one phone number local</p> <p>Domestic abuse support group</p> <p>OPPORTUNITY Food addiction & BPH dietician</p>	<p>Gaps: support for caregivers any age, full time free relationship counselling</p> <p>Ideas: couples workshops</p>

NEWCOMERS	EDUCATION & EMPLOYMENT	COMMUNITY BUILDING
<p>Affordability – RMUC Ark Thrift shop, Affordability Guide</p> <p>Connecting with community – BVC – one stop shop for volunteers</p> <p>Info – AHS-BPH HMHB speakers for specific issues, many newcomers eligible & utilizing/ churches</p> <p>Support – BFB food hampers/ JRC Rene’s position support to foreign workers with work permits, citizenship, foreign applications/ FCSS planning with all partners</p> <p>Outreach from Calgary – Temporary Foreign Workers Office, Centre for Newcomers</p>	<p>Education:</p> <p>BVC workplace for accounting & internet, programs - e-learning, 6 week funded training, 12 week occupational skills, training – computer, microsft, photshop, ESL, first aid, prof dev, LPN Nursing diploma, , funds to update skills,</p> <p>BVLC community classes, calendar 3 times per year, busaries</p> <p>AHS Public Health education i.e. HPV, schools, parents</p> <p>YWCA relationship, violence for employers</p> <p>Employement:</p> <p>AHS-BVAS workplace training & substance abuse policy developments/ consultations</p> <p>BVFCCA self employment opportunity dayhomes</p> <p>YWCA childcare registry</p> <p>JRC employer services (HR, TFW, employment standards), Labour Market Review housing & job stats, career centre, adult job search, career planning</p> <p>BVCo resume support & computer access, job bank, French translation work placement,</p> <p>BLLHMA TFW program, celebrate life/work campaign</p>	<p>Non profit/ volunteer support:</p> <p>FCSS BAG & Interagency facilitation, non profit support (strat planning, funding, board dev, conflict res etc), Rotary Hub support</p> <p>BVC – contracted volunteer management for special events/ & training/ volunteer referrals for orgs & individs/volunteer appreciation with Volunteer Week/ member services -non profit consultation & resource library, volunteer recruitment / community service volunteers placements/</p> <p>YWCA meeting & office space</p> <p>Events:</p> <p>YWCA Halloween & Easter party/ International women’s day/ week without violence/Red Rose/ I swear</p> <p>Advocacy:</p> <p>BFB highlight need for low income support</p> <p>TF legal services international</p> <p>Community Development/ Outreach/ Projects:</p> <p>General – ABV/ Churches</p> <p>FCSS Greenhouse, playground consultation, corporate social responsibility/ early childhood development services, community grants</p> <p>Environmental – BVC Grey for Green campaign connecting seniors & baby boomers with volunteering, RMUC Ark thrift store</p> <p>YWCA affordable housing</p>
<p>Gap – settlement & full immigration services</p>		<p>Overlaps – community classes BVC & FCSS liaise on topics; non profit support BVC & FSCS; lots doing CD projects so liaise; merge BAG & BVI email list</p> <p>Opportunities – use eletter for Community Service volunteer hours</p>

FAMILIES & SCHOOLS	18-30s	SENIORS
<p>Parentlink drop-in, workshops, referral YWCA childcare registry, family events Halloween & Easter party RMUC Ark low cost items for families SSA family support for schizophrenia AHS-MH child family therapy FCSS Parent after separation AHS-BPH Healthy Moms Healthy Babes (prenatally enrolled & at risk) AHS-BPH pre/post natal outreach therapy & support group BVFCCA Free family child care training, referrals for childcare, childcare 0-12 weekdays/ eve/ weekends/overnight, monitoring & regulating day homes & providers, childcare for special needs with assistance from supported childcare, liability insurance for dayhomes, activity & developmental resources toys & equip lending library AHS-BVAS on site school treatment services on request, K-12 school based curriculum, classroom prevention & consultation services on request ABV education (sexual health, gender) CALM classes Multi agency Crisis Response Team assess student threats Multi agency Suicide Storytelling project FCSS Roots of empathy prevention emotional literacy BES FCSS Youth engagement project BCHS BFB support school food for learning snack program FCSS classroom presentations sexual health, media awareness, current issues, suicide, enhance curriculum, cyber bullying FCSS mentor program prevention & volunteerism BVC classroom presentations & poster board info & opportunities AHS-BPH Baby & U program, Well child immunization program, community nutrition counselling & referral, health education (sexual health G7,8,9, Calm, BES)</p>	<p>Support: FCSS Community Helpers Program JRC Youth Connections 16-24 years with job search, career & education planning RMUC Ark Thrift Shop BFB food hampers ABV education, outreach, advocacy & referrals, GLBTQ Churches</p> <p>Info & education: AHS-BPH education & health promotion, free pregnancy tests, birth control & STI counselling etc. YWCA local lowdown BLIFE welcome week/ one cool winter/ staff orientations</p> <p>Healthy options for socializing/ connecting to community: BLIFE pasta night, Christmas dinner, mountain adventure program, living room & calendar events, volunteer ambassadors BVC one stop shops for volunteers BFB surplus food to pasta night</p>	<p>FCSS – info on local/ provincial/ federal programs, Programs - snow shovelling volunteer drivers & Driving Angels, active living, income tax, seniors shopping bus 25hrs/wk, fraud prevention workshop, seniors week events BVC volunteer referral, Grey for Green enviro project with baby boomers & seniors BFB food hampers to seniors in need RMUC Ark thrift shop low cost items AHS-BPH Health promotion education, health fairs, seniors influenza, sexual health, disease education AHS-CC facilitates access to health over lifespan, nursing & rehab care in community setting AHS-MH Seniors worker</p>
<p>GAPS more free relationship counselling, Monthly fresh food box for low-income at risk families – Healthy mums Healthy Babes – need sponsor or other org used to be provided IDEAS workshops divorced/ step/ blended families MH/BPH/FCSS</p>		

Other fee paying resources (list to be expanded):

- Trident Foundation – counselling seniors children families employees, mediation, conflict management, facilitation, training, relationship building, witness preparation & support. Sliding scale, some fees may be covered under benefits.
- inResources HR consulting, TFWP hire & retention, coop education student jobs, international exchange programs, retention & training